

WNYRIC High Speed Network Digital Printer Vendor Coverage

							4/28/2014							
<b>Manufacturer</b>		<b>CA Region</b>		<b>E1 Region</b>		<b>E2 Region</b>		<b>ON Region</b>		<b>GST Region</b>				
<b>Canon</b>														
Sales		John Kerling		Chris Greene, John Kerling		John Kerling		John Kerling		John Kerling				
Company		United Business Systems		United Business Systems		United Business Systems		United Business Systems		United Business Systems				
Support		800-293-4122		800-293-4122		800-293-4122		800-293-4122		800-293-4122				
Sales		Damian Courtin		Damian Courtin		Damian Courtin		Damian Courtin		Scott Meriwether (Steuben Only)				
Company		Usherwood Office Technology		Usherwood Office Technology		Usherwood Office Technology		Usherwood Office Technology		Usherwood Office Technology				
Support		800-724-2118		800-724-2118		800-724-2118		800-724-2118		800-724-2118				
<b>Ricoh</b>														
Sales		Bryan Schwab (Includes all of Alleg Cty)				Terry Norris								
Company		James B. Schwab Co.				James B. Schwab Co.								
Support		716-665-3217 - ask for service dispatcher				716-665-3217 - ask for service dispatcher								
Sales				Brian Parisi				Brian Parisi		Ron Sweet/Mike Swift (Steuben only)				
Company				Parisi Copiers				Parisi Copiers		Swift Office Equipment				
Support				716-568-8800 ext 304				716-568-8800 ext 304		607-734-8155				
Sales		Kevin DiLuca		John Bruno		John Bruno/Kevin DiLuca		Charlie Piske		Kevin DiLuca				
Company		Ricoh USA		Ricoh USA		Ricoh USA		Ricoh USA		Ricoh USA				
Support		888-456-6457		888-456-6457		888-456-6457		888-456-6457		888-456-6457				
		option 2 for service		option 2 for service		option 2 for service		option 2 for service		option 2 for service				
Sales														
Company		Complete Office Solutions, Inc.												
Support		585-492-0166												
<b>Sharp</b>														
Sales		Mike Musial		Rick Smith		Diane Burr		Rick Smith		Rick Smith				
Company		Eagle Systems		Eagle Systems		Eagle Systems		Eagle Systems		Eagle Systems				
Support		716-893-0506 ext 104		716-893-0506 ext 104		716-893-0506 ext 104		716-893-0506 ext 104		716-893-0506 ext 104				
<b>Toshiba</b>														
Sales		Mike Musial		Rick Smith		Diane Burr		Rick Smith		Rick Smith				
Company		Eagle Systems		Eagle Systems		Eagle Systems		Eagle Systems		Eagle Systems				
Support		716-893-0506 ext 104		716-893-0506 ext 104		716-893-0506 ext 104		716-893-0506 ext 104		716-893-0506 ext 104				
Sales		Eric Fiebelkorn		Eric Fiebelkorn		Jim Insley		Eric Fiebelkorn		Eric Fiebelkorn				
		Gary Murrer & Jim Insley				716-362-7421				Gary Murrer				
Company		Toshiba Business Solutions		Toshiba Business Solutions		Toshiba Business Solutions		Toshiba Business Solutions		Toshiba Business Solutions				
Support		800-727-4264		800-727-4264		800-727-4264		800-727-4264		800-727-4264				
<b>Xerox</b>	NNI													
<b>Manufacturer</b>		<b>CA Region</b>		<b>E1 Region</b>		<b>E2 Region</b>		<b>ON Region</b>		<b>GST Region</b>				

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<b>Konica Minolta</b>																	
Sales		Scott Corcoran		Scott Corcoran		Scott Corcoran			John Sicignano			John Sicignano					
Company		ComDoc		ComDoc		ComDoc			Eastern Copy Products			Eastern Copy Products					
Support		800-782-4121		800-782-4121		800-782-4121			888-652-6902			888-652-6902					
Sales		Brian Wornick		Brian Wornick		Brian Wornick			Brian Wornick			Brian Wornick					
Company		Copier Fax Bus. Technologies		Copier Fax Bus. Techno		Copier Fax Bus. Technologies			Copier Fax Bus. Technologi			Copier Fax Bus. Technologies					
Support		716-853-5000 ext 10		716-853-5000 ext 10		716-853-5000 ext 10			716-853-5000 ext 10			716-853-5000 ext 10					
Sales		Mary Friends		Mary Friends		Mary Friends			Mary Friends								
Company		Konica Minolta Business Solutions		Konica Minolta Business		Konica Minolta Business Solutions			Konica Minolta Business Solutions								
Support		800-653-2652		800-653-2652		800-653-2652			800-653-2652								
<b>Kyocera-Mita - Models 8030 &amp; 4050 only</b>																	
Sales		Denise Colletti		Denise Colletti		Denise Colletti			Denise Colletti			Denise Colletti			Ikram Massabini		
Company		WNY Imaging Systems, Inc.		WNY Imaging Systems,		WNY Imaging Systems, Inc.			WNY Imaging Systems, Inc.			WNY Imaging Systems, Inc.			MVP		
Support		716-633-1883		716-633-1883		716-633-1883			716-633-1883			716-633-1883			716-893-0506 ext 104		
Sales		Tracey Heppler, Bryan Schwab (Includes all of Alleg Cty)				Terry Norris											
Company		James B. Schwab Co.				James B. Schwab Co.											
Support		716-665-3217 - ask for service dispatcher				716-665-3217 - ask for service dispatcher											
<b>Panasonic</b>																	
Sales		Denise Colletti		Denise Colletti		Denise Colletti			Denise Colletti			Denise Colletti					
Company		WNY Imaging Systems, Inc.		WNY Imaging Systems,		WNY Imaging Systems, Inc.			WNY Imaging Systems, Inc.			WNY Imaging Systems, Inc.					
Support		716-633-1883		716-633-1883		716-633-1883			716-633-1883			716-633-1883					
<b>Oce</b>	Jan 1, 2013	Oce has officially merged into Canon as Canon Solutions America, Inc. a wholly owned subsidiary of Canon USA, Inc.															
Sales		??		??		??		??		??		??					
Company																	
Support		800-243-5556		800-243-5556		800-243-5556			800-243-5556			800-243-5556					